

LC1502R SERIES

USER'S GUIDE

www.planar.com

The information contained in this document is subject to change without notice. This document contains proprietary information that is protected by copyright. All rights are reserved. No part of this document may be reproduced, translated to another language or stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording, or otherwise, without prior written permission.

Windows[®] is a registered trademark of Microsoft, Inc. Other brands or product names are trademarks of their respective holders.

European Union 2002/95/EC Directive on the Restriction of Hazardous Substances (RoHS)

In February 2003, the European Union issued Directive 2002/95/EC on the Restriction of Hazardous Substances, commonly known as RoHS, in certain electrical and electronic equipment. It restricts the use of six hazardous substances, including lead (Pb).

The Directive states that all new products within its scope, placed on the European market after July 1, 2006 must be compliant with its requirements.

Planar Systems Inc. is fully in support of and compliant with EU Directive 2002/95/EC for applicable products within its scope.

A Planar part number will be modified with an "LF" suffix designation to indicate RoHS compliance, as shown on the part number label affixed to the display and on the box containing the display.

Important Recycle Instruction:



LCD Lamp(s) inside this product contain mercury. This product may contain other electronic waste that can be hazardous if not disposed of properly. Recycle or dispose in accordance with local, state, or federal Laws. For more information, contact the Electronic Industries Alliance at HYPERLINK "http://WWW.EIAE.ORG" WWW.EIAE.OR For lamp specific disposal information check WWW.LAMPRECYCLE.ORG.



Français

de collecte agréé pour le recydage des équipements électriques et électroniques. En vellant à ce que ce produit soit mis au rebut de façon adéquate, vous contrbuerez à prévenir les conséquences potentiellement négatives ar l'environnement et sur la samé humaine qui risqueraient de se produire en cas de mise au rebut inappropriée de ce produir. Le recydage des matériaux contribuera également à économiser les res-Ce symbole appliqué sur votre produit ou sur son emballage indique que ce produit ne doit pas être traité comme un déchet ménager lorsque vous voulez le mettre au rebut. Il doit au contraire être remis à un site

Ce symbole riest valable que dans l'Union Européenne. Si vous souhaitez mettre ce produit au rebut, veuillez prendre contact avec les autorités locales ou avec votre revendeur et renseignez-vous sur la méthode de mise

taliano

Il simbolo trovato sul prodotto, o sulla sua confezione, indica che il

sicurando che il corretto amaltimento di questo prodotto, si aluterà a preve-rime potenziali conseguenze negative sul ambiente e aduat sulte umana, che possono essere provocata da uno scorretto smattimento di questa attrezzatura. Il materiali ricidati aluteranno a conservare le risorse maturali. specializzato nel riciclaggio di attrezzature elettriche ed elettroniche. As-

Questo simbolo è valido solo nell'Unione Europea. Per smaltire questo prodotto, mettersi in contatto con le autorità locali – o con il rivenditore – e chiedere informazioni sul corretto metodo di smaltimento.

disposición adecuado.

Entsorgung von elektrischen & elektronischen Altgeräten (geltend für die europäische Gemeinschaft und andere europäische Länder mit separaten

Deutsch

Dieses Symbol, zu ?nden auf Ihrem Produkt oder dessen Verpackung, Sammelprogrammen)

nicht als Hausmüll behandelt werden darf. Statt dessen sollte es an eine Sammelstelle zum Recycling von elektrischen und elektronischen Altgeräten gegeben werden. Helten Sie mit, potenziel schädliche Ein Viuse auf Umwult und Gesundhie, die under niem unsachgenäbe Entrogrung dieses Produktes entstehen können, zu vermeiden und entsorgen Sie dieses Produkt ordnungsgemäß. Recycling hilft, natürliche Rohstoffe macht Sie darauf aufmerksam, dass dieses Produkt bei der Entsorgung einzusparen.

×

Wenn Sie dieses Produkt entsorgen möchten, wenden Sie sich bitte an Ihre örtliche Behörde und fragen Sie nach der ordnungsgemäßen Entsorgungsmethode. Dieses Symbol ist nur innerhalb der europäischen Gemeinschaft gültig.

Nederlands

Verwijderen van oude elektrische en elektronische apparatuur (toepas-selijk in de voledige Europese Unie en andere Europese landen met afzonderlijke programma's voor afvalverzameling)

Dit symbool dat op het product of zijn verpakking is aangebracht, geeft aan dat dit product niet mag worden behandeld als huishoudelijk afval als u het wilt wegwerpen. U moet het afgeven bij een speci?ek verzamelpunt voor de recydage van elektrische en elektronische apparatuur. Door te garan-deren dat u dit product op de correcte manier wegwerpt, helpt u potentiële negatieve gevlegen voor verknieue en de menselijke gezondheid, die zouden kunnen worden verorizzakt door een onrechtmatig wegwerpen van het product, te voorkonnen. De recydage van materialen helpt het behoud van natuurtijke bronnen. Dit symbool is alleen geldig in de Europese Unie. Als u dit product wenst weg te gooien, dient u contact op te nemen met uw lokale instanties voor details over de gepaste methode voor afvalverwijdering.) M

English





4 LC1502R User's Guide (020-0315-02B)

Table of Contents

Usage Notice	
Safety and Use Precautions	5
Introduction	
About the LC1502R	7
Package Overview	3
Installation	
Product Overview)
Connector Descriptions10)
Mounting11	
Start Your Installation12)
User Controls	
Control Buttons13	3
How to Use the OSD Menus14	ł
On-Screen Display Menus15	5
Brightness Control	
Automatic Brightness Control16	5
Manual Brightness Control17	7
Minimum Brightness Limit18	3
Maximum Brightness Mode19)
Specifications	
Electrical and Optical)
Mechanical and Environmental21	1
Compatible Video Modes21	
Reliability and Life)
Safety and Regulatory Certifications22	<u>)</u>
Available Options	
Power Supply and AC Power Cord23	3
Cooling Kit	1
Touch Screens	5
Appendix	
Troubleshooting	5
Warning Signal	5
Mechanical Outline	7
Support and Service	3

Usage Notice

- Warning To prevent the risk of fire or shock hazards, do not directly expose this product to rain or moisture.
- Warning Please do not open or disassemble the product as this may cause electric shock.

Safety and Use Precautions

Follow all warnings, precautions and maintenance as recommended in this User's Manual to maximize the life of your monitor.

- Turn off the product before cleaning.
- Use only a dry soft cloth or clean room wiper when cleaning the LCD panel surface.
- Use a soft cloth moistened with mild detergent to clean the monitor housing.
- Use only a high-quality and safety-approved 12V power supply.
- Do not touch the LCD panel surface with sharp or hard objects.
- Do not use abrasive cleaners, waxes or solvents for cleaning.

Introduction

About the LC1502R

The LC1502R is a high performance monitor designed for demanding applications. The monitor consists of a 15" diagonal flat panel liquid crystal display (LCD) housed in a metal enclosure with an integrated ambient light sensor to facilitate automatic brightness control.

Features include:

- Very high bright 1200 cd/m² brightness for sunlight readability
- Automatic brightness control to auto adjust the brightness to ambient conditions
- Manual brightness control mode to allow the user to control the brightness
- Wide -10 60°C operating temperature range
- Long backlight life: >40000 hours operating time before reaching half brightness
- Rugged vibration and shock characteristics
- Conformance to FCC/EN55022 Class B for low EMI
- 1024 x 768 XGA resolution
- Auto-adjustment function for jitter-free operation
- Optional cooling kit to reduce solar loading
- Optional 12V AC/DC power supply

Package Overview





VGA Signal Cable

Quick Start Guide

Installation

Product Overview

• Front View



• Rear View



9

Connector View



Connector Descriptions

1. Video Interface Connector Standard D-sub Analog; 15-pin D-sub connector

2. Power Input Connector Connector type: 4-pin mini DIN socket Manufacturer: Singatron Enterprise Co. (Taiwan) Part Number: 2MJ-0402A120 Mating Connector: 2MP-0402 series

Power Connector Pin Configuration

Pin	Description
1	+12V DC
2	+12V DC
3	Ground
4	Ground

3. External Dimming Connector

Connector type: Molex Micro Fit 3.0

Mating connector: Molex 43025-0600 (housing) and Molex

43030 (terminals)

Pin	Name	Description
1	Ground	Electrical ground
2	Reserved	For factory use only, leave unconnected
3	DIM_Input	0-5V analog input for external dimming, connect to wiper of
		dimming pot if used
4	/Ext_DIM,	Input to determine brightness control mode; has 10k pull up to +5V
		Logic high (or unconnected) = Automatic Brightness Control mode
		Logic low = Manual Brightness Control mode
5	Ground	Electrical ground; connect to lower leg of dimming potentiometer
		if used
6	Vref	+5V reference voltage output with 470 ohm series resistance;
		connect to upper leg of dimming potentiometer if used

External Dimming Connector Pin Configuration and Description

4. Cooling Kit Power Output Connector

Note: There is no need to connect to this connector. Information is shown for reference only. If a Cooling Kit option is ordered, the required cooling kit power cable will be installed at the factory.

Optional Cooling Kit Pin Configuration

Pin	Description
1	Switched Return
2	+12V output

Mounting

M4 threaded holes are provided in the sides of the monitor housing for mounting purposes. The blind holes will accommodate 10 mm long screws. See the mechanical outline drawing 076-0579-xx at www.planar.com/support for details. Planar does not supply mounting fasteners.

Start Your Installation

Connecting the Display (Figure 1.0)

To configure the monitor, please refer to the following figure and procedures.

- 1. Be sure the computer or video source is turned off.
- 2. Connect the 12V DC power(1.0). During initial turn on with no video applied, the display will automatically power on with a self test pattern displayed. The self test pattern consists of alternating screens of black, white, red, green, and blue.
- 3. Connect the VGA signal cable from display VGA input connector to the 15-pin connector of your host computer and tighten the screws(1.0).
- 4. If needed, connect to the external dimming connector(1.0). See details in the Brightness Control section of this document.
- 5. Turn on your computer or video source.

Note: Once video is applied, self test mode is automatically cancelled and will no longer function when video is removed.

Notice: To ensure the LCD display will work well with your system, please configure the display mode of your graphic card for a 1024 x 768 resolution and a 75 Hz refresh rate.

Figure 1.0



User Controls

Control Buttons



No./ Icon	Control	Function
[]	Menu button	Displays the OSD menus
Ø	Select/Auto	<i>Select-</i> To select the adjustment items from OSD menus. <i>Auto-</i> To activate the Auto Adjustment function to obtain an optimum image.
	Brightness Minus/ Minus	 Decreases the value of the adjustment items. Decreases the minimum brightness limit of the display image.
D	Brightness Plus/ Plus	 Increases the value of the adjustment items. Increases the minimum brightness limit of the display image.
0	Power Switch	Switches on/off the power of the LCD display.
0	Power LED	 Green indicates the display is turned on. Amber indicates the display in power- saving mode.

How to Use the OSD Menus

- 1. Press the "Menu" button to pop up the on-screen menu and to select between the four main menus.
- 2. Choose the adjustment items by pressing the "Select/Auto" button.
- 3. Adjust the value of the adjustment items by pressing the "+" or "-" button.
- 4. The OSD menu will automatically close if you have left it idle for a pre-set time.

On-Screen Display Menus

MAIN MENU	SUB MENU		FUNCTION DESCRIPTION		
MIN BRIGHTNESS	0-100		Adjusts the Minimum brightness limit of the display.		
CONTRAST	0-100		Adjusts the contrast of the image.		
LCD ADJUSTMENT	CLOCK 0-100		Adjusts the clock to obtain an optimum image		
	PHASE	0-63	Adjust the sampling timing for converting the ana-		
			logue input signal to a digital input signal.		
	H. POSITION	0-100	Changes the horizontal position of the image.		
	V. POSITION	0-100	Changes the vertical position of the image.		
	RETURN		Returns to the previous page.		
COLOR TEMPERATURE	sRGB				
	9300K		Adjusts the color temperature.		
	7200K				
	6500K				
	5000K				
	USER	RED			
		GREEN	Allows you to adjust the red, green and blue colors		
		BLUE	of the display.		
		RETURN			
	RETURN		Returns to the previous page.		
ECO MODE	ON		Enables the power saving mode.		
	OFF		Disables the power saving mode.		
	RETURN		Returns to the previous page.		
LANGUAGE	-		Allows you to choose the OSD menu language.		
	ENGLISH				
	FRANÇAIS				
	DEUTSCH				
ESPAÑOL					
	ITALIAN				
	-		Determente the second second		
	RETURN	0.0	Returns to the previous page.		
OTHER SETUP	SMOOTH	0-3	Adjusts the smoothness of the image.		
	USD H. POSITION	0-100	OSD window.		
	OSD V. POSITION	0-100	Allows you to move the vertical position of the OSD window.		
	OSD TRANSPARENCY	ON	Changes the opaqueness of the OSD background		
		OFF			
		RETURN	Returns to the previous page		
	OSD TIME OUT	0-60	Adjusts the time period for OSD menu disappear		
	MODE MESSAGE	ON	Enables the display resolution.		
OF		OFF	Disables the display resolution.		
		RETURN	Returns to the previous page.		
	RESET		Returns the display parameters of the current mode		
			to its default settings.		
	RETURN		Returns to the previous page.		
EXIT			Exits the OSD Menus		

Brightness Control

The brightness of the monitor may be controlled automatically or manually, and the minimum brightness is adjustable. By default, the monitor is configured for automatic brightness control with a minimum brightness setting of approximately 250 cd/m².

Automatic Brightness Control

In automatic brightness control mode, a photo sensor mounted on the front of the display measures the ambient lighting condition (the illuminance). The monitor automatically and continually adjusts its brightness to accommodate the ambient environment. In moderately bright environments the monitor will reach maximum brightness. In dimly lit environments the monitor will operate at minimum brightness.

The graph below shows the factory set response to ambient lighting conditions. Note that a typical office environment is 300 to 500 lux, while a typical cloudy day is roughly 1000 lux.







The schematic below is a reference design for the user to install the photo sensor remotely from the display.

Reference Design for Remote Photo Diode Brightness Control

Manual Brightness Control

In manual brightness control mode, an externally supplied voltage determines the monitor brightness.

To use manual brightness control mode instead of the default automatic brightness control mode:

- 1. set pin 4 (/EXT_DIM) of the external dimming connector (J1) to a logic low
- 2. apply a 0 to 5V analog input to pin 3 (DIM_INPUT) of the external dimming connector

A potentiometer may be used to apply the voltage to the DIM_INPUT, as shown in the figure below. A 20k pot or higher is recommended. Note that VREF is a 5V regulated voltage supplied through a 470 ohm series resistance.

Important note! Do not connect to pin 2!



Manual brightness control using a potentiometer

The graph below shows the typical factory set response to the DIM_INPUT voltage when in manual brightness control mode.



Minimum Brightness Limit

The factory set minimum brightness is approximately 300 cd/m². In most applications the factory setting is desired to maintain the widest dimming range possible. But for applications where 300 cd/m² is too low but some dimming is still desired, the minimum brightness limit may be increased. The OSD controls are used to access and change the minimum brightness limit setting, as described in the User Controls section of this manual.



Below is a graph showing the typical minimum brightness limit for a given OSD setting:

To change the minimum brightness limit, one of three basic methods can be used:

- 1. If one wishes to set an approximate minimum brightness, the above graph may be used. For instance, to set the minimum to approximately 500 cd/m², set the minimum brightness limit to an OSD setting of 60. Note, however, that there may be significant (+/- 50%) luminance variation for a given OSD setting due to display variation. Also note that decreasing the Minimum Brightness Limit from its factory-set value has no effect; only increasing the limit has an effect.
- 2. To set the minimum brightness visually, one may set the dimming to a minimum (by covering the photo sensor on the front of the monitor if in automatic brightness control mode, or by setting the DIM_INPUT to 5V if in manual brightness control mode) and then adjust the OSD setting to visually give the desired result.
- 3. To quantitatively set the minimum brightness to a desired luminance, one may set the dimming to a minimum and then adjust the OSD setting to give the desired result as measured by a photometer (such as the Tektronix J17 with a J1803 luminance head.) Note that a ten minute monitor warm up period with the monitor set near its minimum brightness is recommended to allow for an accurate measurement.

As with any OSD setting, a change to the minimum brightness limit will be permanently stored and will be unaffected by turning off the monitor power.

The minimum brightness limit will affect the minimum brightness of both the automatic brightness control mode and the manual brightness control mode identically. Below is a graph showing the impact of various minimum brightness limit settings on the automatic brightness control mode.



Maximum Brightness Mode

If a constant maximum brightness is desired, simply connect both the DIM_INPUT and the /EXT_DIM inputs of connector J1 to ground. The monitor will then be set to the maximum brightness.

Specifications

Electrical and Optical

		-			
Parameter	Min	Тур	Max	Units	Conditions/Notes
Input Power, Voltage	11.4	12.0	12.6	volts	
Input Power, Current		3.95	4.3	amps	
Monitor Power Consumption		47.4	49.2	watts	
Logic High	4.0	5	5.4	volts	For logic inputs
Logic Low	-0.4	0	1.0	volts	For logic inputs
DIM input voltage	0		5	volts	Analog input
Maximum White Luminance ^{1,2}	1050	1250		cd/m2	Center; Normal
Minimum White Luminance ^{1,3}		350		cd/m2	Center; Normal
Dimming range ^₄	2:1	4:1			Ratio of max
					lum/min lum
Luminance Uniformity ²	69	78		%	9-point; 10%
					from edge
Contrast Ratio ^{1,2}		600			White/black,
					Center
Horizontal Viewing Angle		±80		deg	Contrast ratio > 5
Vertical Viewing Angle		+55/-54		deg	Contrast ratio > 5
Response Time		16	23	msec	rise time + fall time
Screen Diagonal, viewable		15		inches	
Active Display Area		304.1		mm	
		x 228.1			
Resolution		1024		pixels	
		x 768			
Pixel Pitch		0.297		mm	
Number of Supported Colors		262144			

Note 1:25°C steady state conditions at initial use Note 2: No dimming Note 3: With maximum dimming and factory set minimum brightness limit Note 4: With factory set minimum brightness limit

Mechanical and Environmental

Parameter	Specification
Operating Temperature	-10 to 60°C
Operating Humidity	30 to 85% RH, non-condensing
Storage Temperature	-20 to 65℃
Storage Humidity	10 to 85% RH, non-condensing
Active Area Surface Treatment	Anti-glare, 3H hard coating
Weight	< 3 kg
Mechanical Shock	Half sine wave, 30g, 11ms, 3
shocks per axis	
Sine sweep vibration, operating	10~500 Hz, 0.25g o-p,
	0.25 oct / min
Random sweep vibration, operating	10~500 Hz, 0.002 g2/Hz,
	1 grms, 1 hr / axis
Sine sweep vibration, non-operating	10~500 Hz, 0.75g o-p,
	0. 5 oct / min
Random sweep vibration, non-operating	10~500 Hz, 0.0082 g2/Hz,
	2 grms, 1 hr / axis

Compatible \	Video	Modes
--------------	-------	-------

Mode	Resolution	V. Frequency (Hz)	H. Frequency (kHz)
IBM VGA	640 x 350	70	31.5
IBM VGA	640 x 400	70	31.5
IBM VGA	640 x 480	60	31.5
IBM VGA	720 x 400	70	31.5
VESA VGA	640 x 480	72	37.9
VESA VGA	640 x 480	75	37.5
VESA SVGA	800 x 600	56	35.2
VESA SVGA*	800 x 600	60	37.9
VESA SVGA	800 x 600	72	48.1
VESA SVGA	800 x 600	75	46.9
VESA XGA*	1024 x 768	60	48.4
VESA XGA	1024 x 768	70	56.5
VESA XGA	1024 x 768	75	60.0
Apple Mac	640 x 480	67	34.9
Apple Mac	640 x 480	67	35.0
Apple Mac	832 x 624	75	49.7
Apple Mac	1024 x 768	75	60.2

* Not recommended

Reliability and Life

Parameter	Specification
Mean Time Between Failures	20k hours at 25°C, 90% confidence level
Time to 50% brightness decay from initial brightness	40k hours minimum at 25°C, operating continuously at maximum brightness

Safety and Regulatory Certifications

- FCC Certification
 FCC Part 15, Subpart B, Class B Conducted and Radiated Tests
- B. CE Certification

Emission

EN 55022:1998+A1:2000+A2:2003; Class B	Conducted & Radiated Test
EN61000-3-2:2000, Class D	Harmonic Current Emissions
EN61000-3-3:1995+A1:2001	Voltage Fluctuations and Flicker

Immunity (EN 55024:1998+A1:2001)

IEC 61000-4-2: 2001	Electrostatic discharge immunity test
IEC 61000-4-3: 2002	Radiated, radio-frequency, electromagnetic field immunity test
IEC 61000-4-4: 1995+A1:200+A2:2001	Electrical fast transient/ burst immunity test
IEC 61000-4-5: 2001	Surge immunity test
IEC 61000-4-6: 2001	Immunity to conducted disturbances, induced by radio-frequency fields
IEC 61000-4-8: 2001	Power frequency magnetic field immunity test
IEC 61000-4-11:2001	Voltage dips, short interruptions and voltage variations immunity tests
C. UL/CUL Certification	

TUV Certification

Available Options

Power Supply and AC Power Cord

The LC1502R requires a 12VDC power input. Many users will have the required 12VDC available in their existing system. Alternatively, a power supply that is appropriately rated for the LC1502R is available from Planar. The supply is available with the AC power cord configured with either a European plug or a US plug.

12V Power Supply Kit, Euro type	997-2825-xx	
12V Power Supply Kit, US type	997-2826-xx	
Input voltage	90-265 VAC, 47-63 Hz	
Output voltage	12 VDC	
Rated Output Current	6.67A max	
Case Dimensions	129 x 77 x 40 mm	
DC output cord length	1.8 meters	
AC input power cord length	1.8 meters	

Conf. J.

Power Adapter

Power Cord

Cooling Kit



For outdoor applications, a cooling kit may be desired to prevent excessive heating of the LCD display.

In direct sunlight, the front surface of the display (the LCD cell) may reach temperatures well above the ambient temperature. Possible effects of extreme surface temperatures include:

- LCD polarizer damage (permanent degraded image)
- LCD fluid clearing (display unreadable)
- Latent image (image burn-in visible)
- Flicker (image jitter)
- Localized non-uniformity (permanent spotty appearance).

The cooling kit consists of a rear-mounted housing containing three fans and a front-mounted baffle that channels the air flow across the display surface. The fans' speed is governed by a temperature sensor adjacent to the photo sensor that is mounted on the front of the monitor. At temperatures above 15°C the fans will turn on at low speed and reach maximum speed at 25°C, thus minimizing the effects of sun loading and high temperatures.

The total fan kit power consumption is approximately 3.6 watts with fans at max speed. Fan power is derived from the 12V input (4-pin DIN connector.)

All cooling kit version monitors are shipped with the cooling kit pre-installed.

Touch Screen Options

LC1502R with Capacitive or Infrared (IR) Touch Screens



The LC1502R can be ordered with two touch screen technologies: Capacitive (model LC1502RTC) and IR (model LC1502RTI). The technologies respective benefits and drawbacks are explained below.

Capacitive (3M*)	Indoor Use	Occasional Recalibration Required	Any size Stylus or finger	Excellent Optical Clarity	USB Interface	Scratch Resistant
IR	Indoor/ Outdoor	No recalibration Required	Stylus must be larger than 3mm	Best in class optical clarity	USB Interface	Impervious to scratching

Set Up:

- 1. Refer to Planar mechanical outline drawing for the mounting hole locations.
- 2. Connect the USB cable from display to USB port on computer.
- 3. Power on computer and install the touchscreen driver found on the provided CD. Follow instructions to calibrate the touch screen.

For more information on 3M touch products, visit 3Mtouch.com.

Appendix

Troubleshooting

If you are experiencing trouble with the LCD display, refer to the following. If the problem persists, please contact your local stat or visit Planar Support at www.Planar.com/support. See support contact information on rear cover. For all video image problems, first try using the Auto-Adjustment in the OSD menu.

Problem: No image appears on screen.

- Check that all the I/O and power connectors are installed correctly and well connected as described in the "Installation " section.
- Make sure the pins of the connectors are not bent or broken.

Problem: Partial image or incorrectly displayed image.

- Check to see if the resolution of your computer is higher than that of the LCD display.
- Reconfigure the resolution of your computer to make it less than or equal to 1024 x 768

Problem: Image has flickering vertical line bars.

- Use " Frequency " to make an adjustment.
- Check and reconfigure the display mode of the vertical refresh rate of your graphic card to make it compatible with the LCD display.

Problem: Image is unstable and flickering

• Use "Tracking " to make an adjustment.

Problem: Image is scrolling

- Check and make sure the VGA signal cable (or adapter) is well connected.
- Check and reconfigure the display mode of the vertical refresh rate of your graphic card to make it compatible with the LCD display.

Problem: Vague image (characters and graphics)

• Use "Frequency " to make an adjustment. If this problem persists, use "Tracking" to make an adjustment.

Warning Signal

If you see warning messages on your LCD screen, this means the LCD display cannot receive a clean signal from the computer graphics card. There may be three sources for this problem. Please check the cable connections or contact Planar for more information.

No Signal

This message means the LCD display has been powered on but it cannot receive any signal from the computer graphic card. Check all the power switches, power cables, and VGA signal cable.

Going to Sleep

This message means the LCD display is under the power saving mode. In addition, the LCD display will go to this sleeping mode when experiencing a sudden signal disconnecting problem.

Unsupport Mode

This message means the signal of the computer graphic card is not compatible with the LCD display. When the signal is not included in the compatibility mode we have listed in the Appendices of this manual, the LCD display will appear this message.

Out of Range

This typically means the refresh rate or resolution is set too high. Set the resolution to 1024 x 768 and set the refresh rate to 75 Hz or lower. On a PC, these adjustments are typically made using "Display Properties" in the Control Panel folder.

Faint Horizontal Dark Lines Across the Screen

This display is directly backlit by cold cathode fluorescent lamps. Slight brightness nonuniformity is normal.

Mechanical Outline

See mechanical outline drawing on www.planar.com/support

Support and Service

Planar is a US company based in Beaverton, Oregon and Espoo, Finland with a worldwide sales distribution network.

Visit Planar at http://www.planar.com/support for product registration, operations manuals, line drawings, touch screen drivers, warranty information and access to Planar's Technical Library for online troubleshooting.

To speak with Planar Customer Support please have your model and serial number available and dial one of these numbers:

Americas Support Tel: 1-866-PLANAR1 (866-752-6271) or +1 503-748-1100 Hours: M-F, 8am - 8pm Eastern Time | M-F, 5am - 5pm Pacifi c Time

Europe and Asia-Pacifi c Support Tel: +358-9-420-01 Hours: M-F, 7:00am - 4pm CET

Toll or long distance charges may apply.

Planar Systems, Inc. Customer Service 24x7 Online Technical Support: http://www.planar.com/support

Americas Support Tel: 1-866-PLANAR1 (866-752-6271) Email: IBUSupport@Planar.com Hours: M-F, 5am-5pm Pacific Time

Europe and Asia-Pacific Support Tel: +358-9-420-01 Email: IntlTech_Support@Planar.com Hours: M-F, 7am-4pm CET

© 2006 Planar Systems, Inc. 11/06 Planar is a registered trademark of Planar Systems, Inc. Other brands and names are the property of their respective owners. Technical information in this document is subject to change without notice.

Document No. 020-0315-02B